

Resource Network



MULTI-STATE PARTNERSHIP FOR SECURITY IN AGRICULTURE

2010 Symposium on Food and Agriculture Security

OCTOBER 18-20, 2010





Agenda

- What is WARN
- Why Prepare and What to Protect
- WARN History and Purpose
- WARN Structure
- WARN Resources
- Incident Communications Plan
- Questions and Answers

What is WARN?

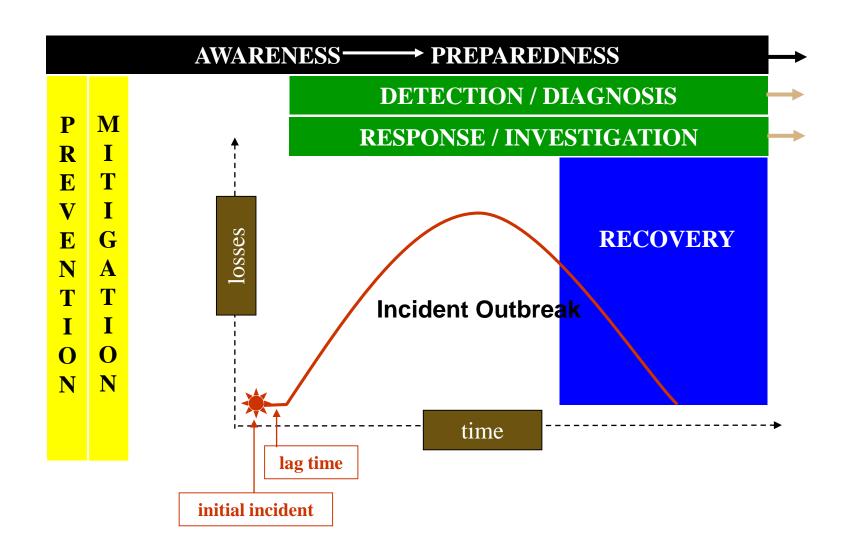
Wisconsin Agro-Security Resource Network

- Network between private sector (food and agriculture) and government agencies:
 - To prepare for communication response of an incident.
- Provide education, resource identification and incident response communication and coordination.

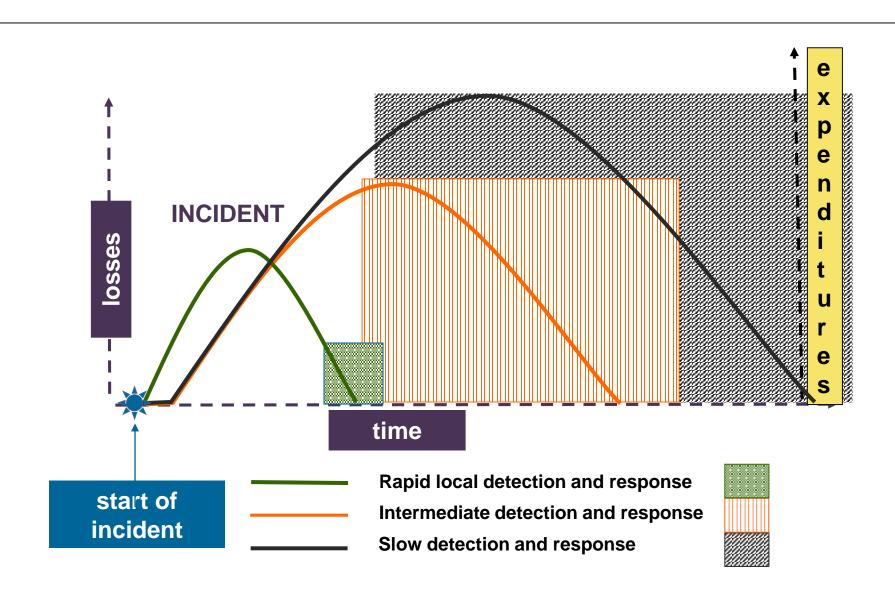
Purpose of WARN

- To educate producers, processors, industry organizations, and government agencies:
 - incident preparedness to protect Wisconsin's food supply.
- To communicate to consumers and constituents:
 - in concert with regulatory officials, in the event of an incident affecting Wisconsin agriculture.

The Steps to Preparedness



Response and Recovery Time



A Model Frontline Response Team



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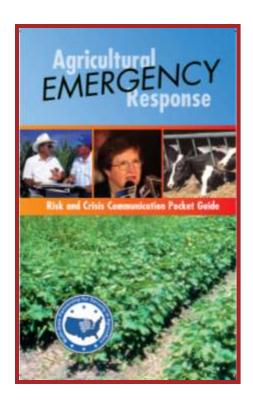
Consumer Confidence

■ "Consumer Confidence" issues:

 Customer and consumer confidence threatened (loss of market share and access)

Risk Communication

 a science-based approach for communicating effectively in high concern, high stress, emotionally charged or controversial situations



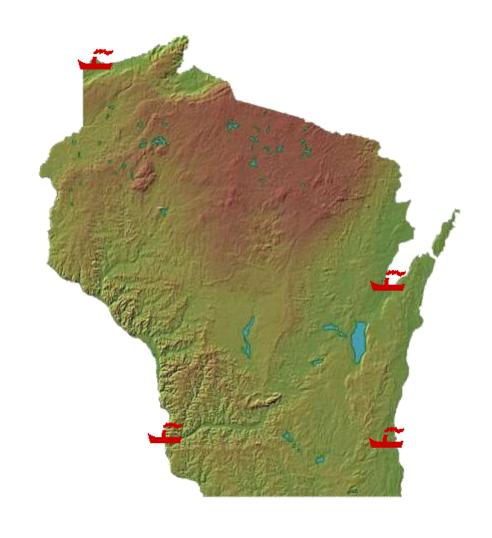
Vincent Covello, 2003

WARN Goals

- 1. Maintain consumer confidence in Wisconsin's food products and U.S. food safety systems.
- 2. Facilitate an industry-wide response to an agricultural or food incident in Wisconsin:
 - Quickly disseminate scientific, accurate information to producers, industry groups, media and consumers.
- Formal participation in Joint Information Center (JIC):
 - Help coordinate consistent and accurate incident message.

Wisconsin Agriculture - \$59 Billion Industry

- 40% of the state's landmass is farmland (15.5 million acres)
- Provides 353,991 jobs
- Food crops worth \$1.8 billion annually
- Livestock worth \$5.1 billion
- Have 4 major ports, with Superior-Duluth port handling nearly 100% of the nation's wheat exports



The \$26.5 Billion Wisconsin Dairy Business

13 % of nation's milk and 26 % of nation's cheese



WARN Strategies

- Create a network of key contacts:
 - Between WARN and incident planners, responders and communicators.
- Create an industry communication network:
 - With consumers and stakeholders.
 - In concert with regulatory officials in the event of an incident.

WARN Strategies (cont.)

- Identify gaps and needs of agro- and foodsecurity preparedness:
 - Serve as a key resource for incident communication preparedness.
- Provide educational opportunities:
 - Government personnel who may not be familiar with Wisconsin agriculture and food systems.
 - Industry personnel not familiar with emergency preparedness issues.

WARN Structure

- Formed as 501(c)(3) to give WARN a formal structure and self-identity.
- Establish a mechanism for getting other financial support, including grants, if needed.

WARN Board of Directors

Board of Directors

- Number of Directors: 7
- Representing major WI agriculture and food.

Strategy Team

- Other industry, university extension and government agencies.
- Shared role in planning.

WARN Board Members

- Chair: Matt Mathison WI Milk Marketing Board
- Vice-Chair: John Petty WI Agri-Service Association
- Secretary/Treasurer: Tammy Vaassen WI Pork Assoc
- John Freitag WI Beef Council
- Pat Stonger WI Egg and Poultry Industries Association
- Brandon Scholz WI Grocers Association
- Ferron Havens WI Agribusiness Council
- Strategy Team: DATCP, WI Farm Bureau, WMMB, UW – Extension, USDA/APHIS

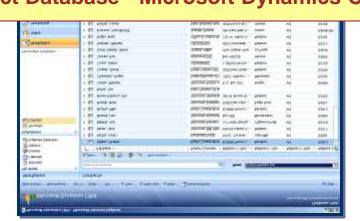
Membership and Dues

- Person in an agriculture-related business or association or government agency.
- Approved by WARN board.
- No membership dues.
- No voting rights.
- Voluntary contributions:
 - Provide "resources in kind"
 - Fund specific projects by request

Incident Communication Tools

- Communication modules and background information on potential incidents:
 - Key consumers messages.
- List of contact information for WARN partners, industry (producers/processors/organizations), key contacts and resource professionals and media (print, radio, TV).

 Contact Database Microsoft Dynamics CRM
- Web site.
- WARN Incident Communications Center.



www.wisconsinagroresource.net

Wisconsin Agro-Security Resource Network

Protecting Our State's Food and Agriculture

Home

WARN Board and Members

Issues

Event Calendar

Resources

Press

Contact Us

The Wisconsin Agro-Security Resource Network (WARN) is a network of agriculture and government groups whose goals are to:

- Facilitate an industry-wide awareness and response to an animal health emergency or crisis incident involving Wisconsin agriculture.
- Quickly disseminate scientific, accurate information to media, producers and industry groups and consumers.
- Maintain consumer confidence in Wisconsin's food products and U.S. food safety systems.



Food and agriculture is critical to the economic health of Wisconsin, representing \$59 billion dollars in economic value to the state. Safeguarding this critical industry requires a coordinated, organized effort between industry groups and government agencies. To achieve this coordinated approach, Wisconsin agriculture came together to form WARN as a way to safeguard our diverse industry.

WARN is an industry-driven organization that has a network of agricultural and food safety professionals who can communicate to consumers and industry stakeholders in concert with regulatory officials in the event of a crisis affecting Wisconsin food and agricultural systems. WARN facilitates emergency preparedness between the agricultural sectors and government agencies. WARN also serves as a coordination center and educational forum for private sector crisis preparedness materials and training for agro-security related programs.

Having a seamless, coordinated communications plan in place along with government agencies during an incident is of paramount importance. The only way to "communicate with one voice" is through advanced planning and having key messages already prepared. Understanding the roles and responsibilities of the responding agencies helps industry groups better communicate the facts to consumers, customers, the news media and other key audiences.

www.dairyresponse.com



Welcome to the Dairy Response Center, a site initiated by the dairy checkoff and designed to help dairy producers communicate with others about animal health issues. While the site focuses primarily on communications tools, it also offers links to relevant animal health information.

The links are designed to provide background information only; if you have specific animal health questions, contact your state veterinarian or go to www.aphis.usda.gov. We've also included a feature to contact us with any feedback you have about this site.

Resources

Quickly locate information about Foot-and-Mouth, BSE and Johne's Disease. Educate yourself about animal cloning and biosecurity issues.

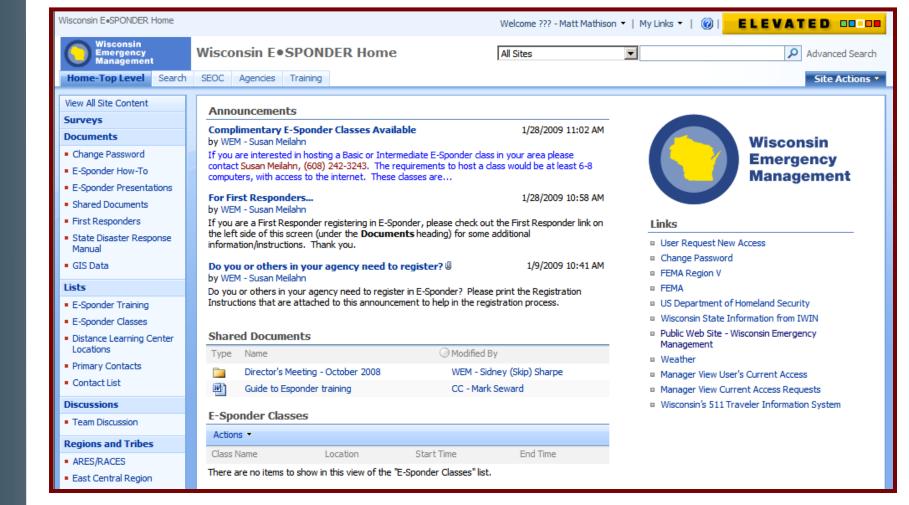
Communication Tools

Whether you're talking to reporters or families touring your farm, the tools found here can help.

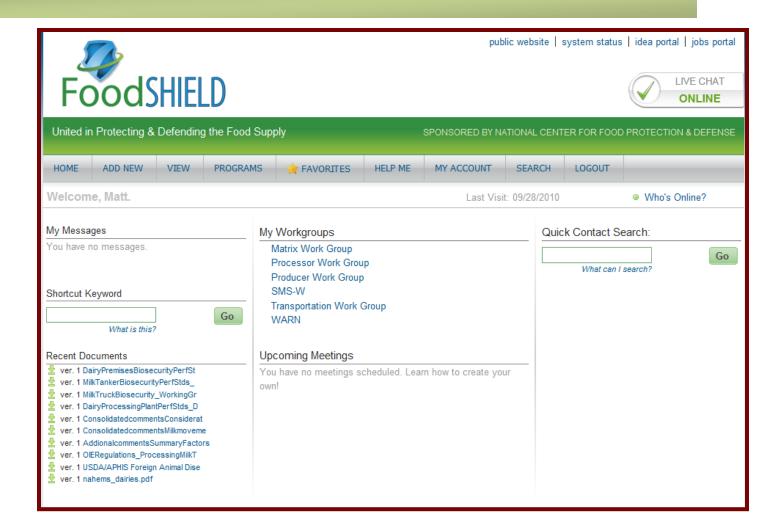
Feedback

We love hearing from you! For questions or comments concerning the Dairy Response Center, please contact us.

E-Sponder Access



FoodSHIELD Access



WARN Incident Communication

- Incident messages and resources assembled, archived and available to WARN members.
- Key contacts/spokespeople identified for each type of animal/food emergency.
- WARN connected with responding agencies
 - One call to connect with industry
- Ongoing training/exercises for WARN members (credentialing).

Incident Communication Modules

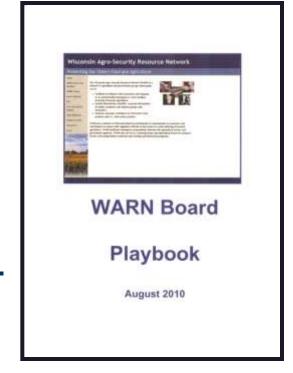
WARN Playbook

Incident Communication Team with phone

numbers.

 Key state and national industry contacts.

- State and national agency "response plans".
- State industry "response plans".
- Resources for messaging.



WARN Incident Communication

Step 1. Incident Notification:

- WARN Contact [608-203-7390] will be notified by government agency.
- WARN Contact will contact WARN communication team leader to discuss and determine if/what action is required.

Step 2. Communication Planning:

- WARN Incident Communication Team contacted to start planning.
- WARN Contact will participate with agency to coordinate information response.

WARN Incident Communication

Step 3. Incident Management:

- WARN Incident Communication Team assembled at Wisconsin Milk Marketing Board.
- WARN ICC activated [using WARN Playbook].
- WARN will use communication modules that include
 1) contacts and 2) message maps.
- WARN Contact will participate with agencies to coordinate information response [JIC Liaison].
- Agencies and WARN will disseminate coordinated information.

Food / Ag Incident **WARN In Action Incident** JIC Response Team **WARN Contact WARN** Incident **Communication Team** WARN Member State/National **Media Outlets** Groups **Industry Consumers**

Keys for Success

- Formal involvement in the entire agro-security emergency management/response process.
- Seamless information-sharing from incident confirmation through response and recovery.
- Partnership among industry groups, government agencies and incident planners/ responders.

Benefits for WI agriculture

- Establish communications link with government agencies:
 - Industry and government agencies already have established relationships prior to any incident.
- Develop and implement "preparedness" and "response" plans to prevent or mitigate ag related incidents:
 - Increased education within industry/government agencies about agriculture, product flow, etc. and critical need to "be prepared".



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Matt Mathison

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